



JENNIFER ISHMAEL, RHIA
Revenue Integrity and Payment Consultant

810.750.6822 Ext. 176
810.750.6733 Fax
jishmael@TheRybarGroup.com

Jennifer is a subject matter expert in the areas of professional revenue, coding, auditing and process improvement. As a member of the Revenue Integrity and Payment team, Jennifer has worked with providers of a variety of sizes and specialties across the nation, in both inpatient and outpatient settings.

Jennifer's accomplishments include:

- Perform assessments focused on enhanced provider financial performance, resulting in improved reimbursement while maintaining compliant practices.
- Evaluation of low-paid claims to identify missed revenue opportunities.
- Complete audits of professional documentation and coding for clients in a variety of settings including large medical groups, independent physician practices, health systems and long term care facilities. Specific audits include:
 - Annual review for clinic and hospital-based services for a health education center including complex specialties for continual education to providers
 - Outpatient facility services including diagnostic services, procedures, and emergency department leveling
 - Evaluation and management (E/M) services for a wide range of specialties
- Provide education related to regulatory requirements and reimbursement opportunities for providers and their staff.
- Assessment of computer-assisted coding (CAC) output to ensure coding was captured appropriately based on clinical documentation.
- Work with a number of attorneys providing litigation support.
- Active involvement as an independent review organization (IRO) for providers under corporate integrity agreements (CIAs) initiated by the OIG.
- Review of policies and procedures for validity, accuracy, efficiency, and compliance with any applicable rules and/or regulations.
- Support with software evaluation and implementation related to audit tracking and completion

In addition, Jennifer has worked with a variety of electronic medical record systems, including Epic, Cerner, eClinicalWorks, Allscripts, and MEDITECH.

Jennifer earned her bachelor's degree in Health Information Management from the University of Cincinnati and holds the Registered Health Information Administrator (RHIA) credential. She is an active member of the American Health Information Management Association (AHIMA) as well as with the Michigan chapter (MHIMA). She also serves on the Baker College Advisory Board, developed to support educators in continually evaluating program curriculum to ensure relevance in the healthcare industry.
